GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2373
ANSWERED ON:30.11.2016
Concession to Senior Citizens
Chauhan Shri Devusinh Jesingbhai

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether any concession is granted to the senior citizens by MTNL and BSNL;

(b) if so, the details of concession being provided by each of the companies;

(c) whether there is no uniformity in the concession provided by each of them; and

(d) if so, the details thereof and the action taken by the Government to make uniform these concessions?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a) & (b) Bharat Sanchar Nigam Limited (BSNL) and Mahanagar Telephone Nigam Limited (MTNL) are providing concession to senior citizens who are more than 65 years of age as detailed below:
In BSNL the registration charges of Rs.500/- for new landline telephone connection is waived-off for senior citizens. Senior citizens are also entitled for registration of telephone on priority under N-OYT (Non Own Your Telephone) Special category.

MTNL is providing concession of 25% in installation, activation charges and monthly service charges for landline connection under Plan-250 for senior citizens.

(c) & (d) BSNL and MTNL tariff plans and concessions plans are based on market forces and commercial feasibility.

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